

Dear Traveller,

It is a privilege to have you as a policyholder of Cholamandalam MS General Insurance. Your complete satisfaction is our first priority and we look forward to serving you. In this context, please find enclosed:

Your Policy Wordings, your Policy Schedule and Claim Form.

In the unfortunate event of you needing any claims assistance service, please contact

Claims Assistance - 24hrs Nos. (TPA : ISOS)

Country	Tollfree Number
USA, Canada	18665782195
Austria, Belgium, Denmark, France, Germany, Hungary, Ireland, Italy, Malaysia, Netherlands, New Zealand, Norway, Philippines, Poland, Portugal, Spain, Sweden, Switzerland, UK.	00+800-46837283
Finland	990+800-46837283
Hong Kong, Singapore, Thailand	001+800-46837283
Australia	0011+800-46837283
South Korea	002+800-46837283
Japan (IDC)	0061-010+800-46837283
Israel	041+800-46837283
Colombia	90+800-46837283
Any Other Country (Non Toll Free)	+91-11-4189-8879

Tollfree number (only from India) : 1800 11 5656

Fax : +91-11-4189 8801

Mailing address : International SOS Services (India) Pvt. Ltd.
No. 2B, II Floor, Lotus Tower,
New Friends Colony,
Community Centre
New Delhi - 110063.

Email ID : cholamstravel@internationalsos.com

Important : Mandatorily, first please contact International SOS (I-SOS) at the numbers mentioned above and seek authorization, before incurring any expenses.

While calling the above numbers, please mention your policy number and leave your current place of contact.

For any non-claims related queries, please contact the office which issued the policy to you or our toll-free number 1-800-425 5544. This is a 24 hour national toll free number (within India) set up to ensure complete convenience round the clock. You can also call this number to obtain details of our other insurance products relevant to your needs.

At Cholamandalam MS General Insurance, we strive to ensure complete satisfaction of our policyholders. I personally invite you to contact us with any thoughts / suggestions that you may have.

Wishing you a safe travel.

Yours sincerely,



S.S.Gopalarathnam
Managing Director

Policy Number :